

DCF Mandated Reporter Training Reference Guide

The Board of Regents for Higher Education (BOR) of the Connecticut State Colleges and Universities (CSCU) accept that institutions of higher education foster educational opportunities for people under the age of 18 years. The BOR, in acknowledging the special care required for children, strives to the utmost to protect children on its campuses from any form of abuse or neglect.

In accordance with the Board of Regents (BOR) Policy Regarding Reporting Suspected Abuse or Neglect of a Child, **all full-time and part-time faculty and staff (excluding Student Workers)** are required to take the Department of Children and Families (DCF) Mandated Reporter Training.

Please Note: If you have previously completed this training at NCCC (or with another CSCU institution) and the NCCC HR Office has your documentation, then you <u>will not</u> need to complete this training again. However, we encourage all employees to complete this training as a refresher.

For a complete copy of the BOR policy, please navigate here: http://www.ct.edu/files/pdfs/hr-policy-reporting-suspected-abuse.pdf



This Reference Guide provides step-by-step instructions (and print screens) on how to access the DCF Mandated Reporter Online Training on the DCF website.

Step 1 – Navigate to the DCF website at: <u>http://www.ct.gov/dcf/cwp/view.asp?a=3483&Q=413540</u>

Step 2 – Click the link for "School Employees".

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Step 3 – You will see a Welcome page. The training will take approximately 30 to 45 minutes to complete. You may stop, save, and continue the training at a later time. Click "Start".

DCF		
Connecticut Mandated Reporter Training - School Employees	Start »	
Welcome to the Connecticut Mandated Reporter Training for School Employees. The training will take approximately 30 to 45 minutes to complete.		1380000A
At the end of the training, a certificate of completion will be available for downloading or emailing.		Welcome

Step 4 – A pop-up box will appear. Fill in the fields with your name and information. Multiple people may view the training together. In such cases, please send an email to the HR Office with the list of participants' names. Click "Done".

Susie	Sample
Enter Email	
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Type of Organizat	ion
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How Many People	are viewing the Training Today?
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Step 5 – Read about the Important Points about This Training. There are a total of 4 sections. Each section will be followed by a short quiz. A Certificate of Completion is available after a brief Feedback Survey is completed. Click "Next".

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In	portant Points about This Training
Plea	se review these tips and then click NEXT to begin the training
1	The name entered on the login screen is the name which will appear on your certificate of completion. If multiple people are viewing this training together, it is the responsibility of the administrator(s) of that location to maintain an attendance record.
2	You are able to save your progress in the training at any time. The SAVE button appears in the upper-right portion of each screen. Once you save, you have the option to continue or exit the training. To return to the training at a later date, return to the DCF website and register for the training again, using the same email address. You will be directed to resume where you left off.
3	Depending on your internet connection, there may be a slight delay with the training modules loading. Press the refresh button on your browser if it takes more than two minutes to load.
4	There is an audio portion corresponding to most of the screens of the training. To read the closed captioning, click the NOTES tab above the menu on the right-hand side.
5	Each training module will end with a short quiz. Following the fourth module quiz, you will be asked to complete a short survey. Your certificate of completion will be available after the survey is completed. You will also receive an email confirming you completed the training, with a link to the certificate
6	There is a set amount of time you must stay in each module. The length varies per slide. You can see the amount of time remaining. It is noted by the red timer that is on the top of the screen. You are not be able to advance to the next module until this timer is at 0. Pressing NEXT before the timer expires will create an error message and / or freeze the training.

Step 6 – You will see an Introduction slide. (As of this writing, DCF last updated this training on October 1, 2015.)





Step 7 – For Closed Captioning, click the "Notes" Tab above the menu on the right-hand side. Click "Next" to begin.



Step 8 – At the conclusion of Section 1, you will take a short quiz. There are a total of 5 questions. Click on "Click Here to Begin the Quiz".

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	Mandated Reporter Section 1 Quiz - Role of Mandated Reporter and Definitions of Abuse & Neglect 5 Questions	Ŷ
	Click Here To Begin the Quiz	



Step 9 – Once you have completed the quiz, proceed to Section 2. Click "Next".



Step 10 – At the conclusion of Section 2, you will take another short quiz. There are a total of 5 questions. Click on "Click Here to Begin the Quiz".

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	Mandated Reporter Section 2 Quiz - Legal Protections 5 Questions					
	Click Here To Begin the Ouiz					
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Step 11 – Once you have completed the quiz, proceed to Section 3. Click "Next".



Step 12 – At the conclusion of Section 3, you take another brief quiz. There are a total of 4 questions. Click on "Click Here to Begin the Quiz".

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	Mandated Reporter Section 3 Quiz - Confidentiality/Anonymity and Legal Protections / Consequences (School Employee) 4 Questions Click Here To Begin the Quiz	^
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Step 13 – Once you have completed the quiz, proceed to the final section. Click "Next".



Step 14 – At the conclusion of Section 4, you will take the last quiz. There are a total of 4 questions. Click on "Click Here to Begin the Quiz".

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	Mandated Reporter Section 4 Quiz: DRS, Disproportionality and Early Childhood Protection 4 Questions
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	Click Here To Begin the Quiz
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Step 15 – The last part is to complete the DCF Feedback Survey. Then click "Submit".

Man	dated Reporter Train Employe	ing Survey - School ee		
Your feedback in this survey wil	l assist in improving this train	ing program. Your respon	ses are anonymous.	
	Very Helpful	Helpful	Not Helpful	
Did you find this training helpful to your understanding of Mandated Reporting?	0	0	0	
Did you find this training helpful to your understanding of Department of Children and Families?	0	0	0	
Did you find this training applic	able to your employment or p	rofession?		
Yes	□ No	Unsure		
Did you find the software user-f	riendly?			
O Yes	O No	O Other (Pleas	se specify)	
Comments/Suggestions for Imp	rovements			

Step 16 – Click "Next".

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	Mandated Reporter Training Survey - School Employee				
	A A A A A A A A A A A A A A A A A A A				
	Thank you for your feedback.				
	Click the NEXT button to receive your certificate				



Step 17 – Click "Next" again to receive your certificate.



Step 18 – Print your certificate and send to the HR Office for your files.

DCF	Logout 🔛 Save
Print or download your certificate of completion by using the buttons below. To exit the training, please click LOGOUT at the top of the screen. Your Certificate	,
STATE OF CONNECTICUT DEPARTMENT OF CHILDREN AND FAMILLIES DEFINIT MANDATED REPORTER TRAINING	
This is to Certify that	
Susie Sample	
has completed the online Mandated Reporter Training provided by the Department of Children and Families on:	
Sep 01, 2016 Flease be advised that this is not a "Trains the Trainer" course.	

CONGRATULATIONS! YOU HAVE COMPLETED THE DCF MANDATED REPORTER TRAINING!