

RMI Corporation, Avon CT

Staff Consultant Position (entry level)

Qualifications:

Associates degree in any Business or Management Information Systems.

Staff Consultants should have good client service skills, basic knowledge of Windows applications, intermediate level of troubleshooting, analytical and problem-solving skills, good oral and written communication skills, ability to multi-task, ability to grasp new concepts quickly and a desire to increase technical knowledge.

Job Duties:

Staff Consultants provide first line response to customer inquiries, providing timely capture of cases and closure of routine questions and problems. A Staff Consultant will be required to develop a complete understanding of the software that we provide to our customers through extensive in-house training over the first 3 months, which will provide them the necessary tools to be able to respond to our customers inquiries. They will also be provided a knowledge base tool which they will navigate through to assist in providing resolutions.

How to Apply:

Send your Cover Letter/Resume to employment@rmiusa.com.